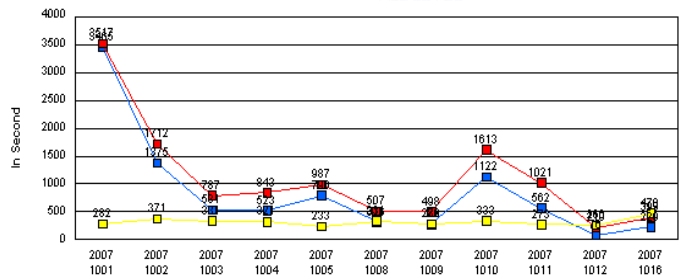# SIMPLE – Q

QUEUE MANAGEMENT SERIES

- Increasing customer satisfaction through **improved service operation**

- Customized **Key Performance Indicator** Measurement

- Improving product awareness through **advertisement**

- Easy Maintenance & Troubleshooting Procedure

- Optional central control product information **(bank rate and currency exchange rate)**

- Complete **Reporting Summary** & up to 5-year Database management system

- Adjustable Caller voice & System Language

NORXEL

NETWORK DIGITAL SIGNAGE

- Queue Management System -   Welcome to NORXEL

125 > 05
COUNTER
124 05
123 05
122 05

Customer Waiting Time vs Transaction Time
ALL LEVEL

Queue Management System Series	NORXEL Simple Q
Screen Size	19'' (Touchscreen/Button)
# Department	Up to 20
# Service Desk	Up to 100
Display connection	VGA / HDMI, DVI-D
Thermal Printer (Speed)	80mm (150mm/s)
Centralized Database System	Yes (Optional)
Multiple Display	Yes (Optional)

NORXEL